

**CLARITY**  
TECHNOLOGY SOLUTIONS  
شركة وضوح الهدف للتكنولوجيا الذكية

2025/26

# COMPANY PROFILE

[www.clarity-tech.group](http://www.clarity-tech.group)

A modern dining room with a wooden table, white chairs, and a framed poster on the wall. The poster has the word 'Objectified.' written on it. The room is bright and clean, with a white kitchen counter and cabinets in the background.

LEADING IT & SMART  
BUSINESS SOLUTIONS

## COMPANY PROFILE

**CLARITY SMART TECHNOLOGY Co.** provides one stop automated solutions for your trade and industry. Depending on the size and field of your organization, we have different products and services to meet your requirements. We provide the optimum and customized solutions made for your organization.

The key to the company's success is the maintenance of a close working relationship with the clients through ensuring the best possible solutions to their needs.

We want to establish ourselves as the best choice in Computing and Information Technology Services, Consultancy and Development by offering the full spectrum of services.

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# ABOUT US

## OUR COMPANY



**CLARITY** is an IT Services company, managed by highly experienced information technology professionals and offers consulting services in the areas of Software Development, Security Infrastructure design, Quality implementation

**CLARITY** Co. Converge through its alliances is able to attain goals and objectives which one company cannot achieve alone. These are based on a win-win mindset, mutual trust, commitment and the sharing of risks and rewards to benefit customers directly.

Our professionals have several person-years of experience consulting with organizations and implementing our proposed and customer desired solutions. **CLARITY** Company is a professional company that provides high quality IT support to for government and private sector inside Jordan. And the goal of providing IT support without the associated high costs. We have achieved this success through our unique structure which combines advanced support technology with local, friendly, professional delivery to provide a flexible, high quality service... at an affordable price.

**CLARITY** Co. provides IT consulting solutions which can help you optimize key business processes in order to increase output and maximize savings.

**CLARITY** consultants will analyze your current infrastructure and delivery landscape, and identify areas where further cost efficiencies can be created.

**CLARITY** IT consulting services are offered by highly experienced, skilled and insightful professionals with a vision for the future.



## Our Mission

To provide highest quality services and solutions to our clients and a productive and innovative environment for our employees to excel in the world of Information Technology.

To provide achieve the reputation of a quality, high standard & reliable solution & service Provider Company in the ICT industry.

To provide the best consulting solutions to fit the company environment, whether small or big solutions, and with minimal associated costs.



## Our Vision

To achieve 100% customer satisfaction by delivering quality products and services at an affordable cost.

Our forward vision is to strive to become an entity in technology based corporate solutions, capable of demanding unconditional response from the targeted niche. We also believe that for our scope of improvisation – sky is the limit and we are always ready to take our achievements to the next level. We are growing and would always like to remain on the growing streak.

# WHAT WE DO

## IT MANAGED SERVICES



**As your company starts to grow, it's always important to recruit new employees that will be able to solve all the tasks that appear. But sometimes there will be way too many tedious or simple tasks that just won't justify recruiting and paying a person each month in order to perform them. This is where the need for IT Managed service comes into play.**

With our unique ProActive approach, we can prevent many failures from ever happening. By combining automatic comprehensive preventative maintenance with robust 24x7 real-time monitoring of your critical network and desktop devices, we ensure the reliability and stability of your IT assets.

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*Your success is our success*

*We will work closely with your business to ensure that you have the technology resources for software and hardware that you need to be successful.*

*Our dedication to the highest level of customer service and superior support ensures you will never have to stress about technology again.*

**Managed Services Provider (MSP)** aim is to maximize your productivity by allowing you to focus on your business while MSP take care of all your Information Technology needs.

"Break/Fix" and "Managed Services" might seem similar to you because they are both approaches to dealing with technical issues wherein both of them have common points like Helpdesk\servers Support (Onsite or Remote) and Backup Servers but the differences are much more, "Managed services" differ than "Break/Fix" in more than 30 points and the below is some of them wherein all the below are included in **CLARITY** Managed Services and more.



**Lorem ipsum**

Kindly contact **CLARITY** to know these differences in details on: [info@clarity-tech.group](mailto:info@clarity-tech.group)

# MANAGED SERVICES BENEFITS



## IT PROBLEM PREVENTION

**Our state-of-the-art 24x7 ProActive IT Health Monitoring technology**

With our ProActive IT Support subscription it will alert us about issues BEFORE they become big problems causing costly downtime & potentially harming.



## FOCUSING ON BUSINESS

**The biggest reason companies choose to Managed Services is freeing up time to focus on business**

companies are able to direct their scope to work on what matters inside their business, increasing work flow and allowing managers to finish projects faster.



## ONE-STOP SHOP

**We have partnered with many suppliers to ensure you receive products at below-market price**

We can handle every aspect of your technology needs. You no longer have to deal with different suppliers; we handle it all so that you focus on your core business



## UNLIMITED IT SUPPORT

**Other support companies may make more money when you have failures in your systems**

we feel it's our duty to eliminate all of these problems to ensure a win-win relationship. That's why we provide a fixed-fee unlimited IT support subscription.



## COST SAVING

**IT Managed Services makes sense for cutting costs while reducing workload on the employees**

Outsourced labor may cost 90% less than the same labor performed in-house, and Labor Social Security Programs, Medicare is not exist in outsourcing costs.



## 100% SATISFACTION

**You deserve complete satisfaction with our services and our teams are committed to this**

We will go the extra mile to ensure you are fully satisfied with our IT support, and we will spent more time after work hours as your business needs



## Business Continuity Plans & Professional Documentation

One of the highest-value services MSPs offer customers is protecting their data with automated backup and recovery process, we will help you to put the scenario to cover all the down time cases using the right solutions that fit your needs.

To ensure business efficiency, we will provide you with all documents including deeply all the network details, and it should be updated in case any changes on the network have been happened in order to hand over these information to the customer at the end of the MSP contract.



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***DON'T WASTE TIME. WE ARE  
HERE TO HELP YOU OUT***

*Our business is based on the highest standards of truthfulness, honesty, and transparency in the work assigned to us.*

*We take care through our work to abide by deadlines and date commitment.*

*We take care on doing our works in a professional way.*

# OUR COMMITMENT

Our Commitments define who we are, how we work, our values and our priorities, we are creating new approaches and technologies to our activities for the convenience of our partners and to facilitate their work.



## HIGH PERFORMANCE

We have many of ideas that are nurtured by a commitment to research and development. We seek, share ideas openly by our certified engineers.



## HONESTY COMMITMENT

We communicate honestly and openly with our partners, we offer consistently what we promise, and we are a company of engineers realists and optimists, and honest in our workplaces and our society.



## BEING TRANSPARENT

We recognize the importance of transparency as a mean to build trust with stakeholders.



## TIME IMPORTANCE

We are aware of time importance of our valued customers, and therefore ensure that we provide the best service level on the fastest time.



## SENCE OF RESPONSIBILITY

We maintain the highest ethical, environmental and safety standards everywhere, and we encourage and celebrate our employees' active roles in their communities.



## INNOVATION & DEVELOPMENT

We have many of ideas that are nurtured by a commitment to research and development. We seek, share ideas openly.



“

*Our knowledge and experience reduces your risk of implementing a costly wrong decision*

# WHAT WE DO

## IT GOVERNANCE SERVICES

**Corporate governance is a set of responsibilities and practices used by an organization to provide strategic direction, thereby ensuring that goals are achievable, risks are properly addressed, and organizational resources are effectively utilized.**



Information technology was once only considered a tool to help an organization achieve its strategy, but today it is regarded as an integral part of that strategy. IT governance is a structure of relationships and processes to help an organization achieve its goals by adding value and balancing risks.

Good IT governance aligns information technology with an organization's overall objectives to achieve the best possible benefits. The establishment of IT governance must include all concerned stakeholders, such as senior management, process owners, IT supplies, users and auditors. **CLARITY team will help you on:**





# IT Governance **MATURITY ASSESSMENT**

Today's organizations experience difficulties in managing their external and internal supplier relationships effectively. **CLARITY's** IT Governance Maturity Assessment is based on our best practices. It allows you to measure the maturity of your existing IT governance, and provides you with recommendations for improvement.



## **IT Governance DESIGN**

In **CLARITY** we can help you design and implement results-driven IT governance which guarantees successful long-term performance and compliance.



## **Supply Chain Governance and IT PPROCUREMENT**

We can help you design and implement effective governance models, performance metrics and service level agreements, and create alignment across your enterprise for a consistent supply chain strategy.



## **IT Governance AUDIT SUPPORT**

We are specializes in supporting organizations that need to demonstrate their compliance, our assessors and ISACA-certified consultants are there to help.



## **IT Governance TRAINING**

**CLARITY** offers a series of governance training courses that are based on existing frameworks and standards such as ISO/IEC, M\_o\_R, COBIT 5, and Sourcing Governance.

# OUR SOLUTIONS



## Data Backup Solutions

Data backup and recovery isn't easy; it requires a substantial internal commitment of time and resources, not only for execution and management, but for compliance and reporting. Absent a professional recovery plan and a proven backup infrastructure put the business at risk besides as much as the backup procedures are important for the organization but the recovery importance is higher so In Cloud Clusters we handle the data protection for your entire environment in a professional way using new technologies with covering a wide range of Date Protection solutions.



## Network Security Solution

Many organizations still fall prey to cyber threats and are unprepared to safely and effectively embrace new technologies.

**CLARITY** helps IT and business leaders develop and implement a security approach that ties security to business goals on the gateway level as firewalls, and endpoint protection for servers, computers, and mobile devices against cyber threats and attacks, also we provide physical security solutions like CAM system, finger prints, Walk Through Safety Gates,...etc.



## Cloud Solution

**CLARITY** is a Cloud Solution Provider, gives you the ability to utilize the cutting-edge technology of Microsoft to benefit your business growth and sustainability. Whether you are looking to migrate your on premise datacenters or start your business in the cloud, you can do so with confidence with the productive, hybrid, trusted, and intelligent Microsoft cloud. With **Azure** and **Office 365** services, you can transform your business into a cost-effective, efficient, and secure organization that delivers performance driven by innovation.

## IP Telephony

IP Telephony (Internet Protocol Telephony) is a general term for the technologies that use the Internet Protocol's packet-switched connections to travel voice, fax and other forms of telecommunication as packets of data on shared lines. It works towards offering cheap or free calls and to add more features to voice communications that will increase productivity specially in business environments.

**CLARITY** company offers the best IP Telephony solutions hardware and software like *AVAYA, CISCO, 3CX, Snom Technology, Yeastar, Asterisk.*



## Wireless Solutions

wireless solutions play a vital role in a company's ability to move around freely while maintaining their productivity, and small businesses depend on wireless solutions for the survival of their day-to-day operations.

The network has to work harder than ever before; because a huge number of new mobile devices are activated daily – and these users expect access from the office, throughout the campus, in convention halls, from the bed side in hospital rooms, and even from the pool side at hotels. How do you get all these mobile devices on the network without impacting your IT staff? How do you manage the network effectively, without sacrificing security or reliability? we have the answer in our company **CLARITY**, you can contact us by Email: [info@clarity-tech.group](mailto:info@clarity-tech.group)

# OUR SOLUTIONS



## IT Network Infrastructure

includes Networks, servers and storage form a large part of any company's IT set up. These elements combine to form the backbone of your day to day IT infrastructure and are the foundations of your company's success.

Our IT business consulting services are bespoke and flexible to deliver a solution that is ideal to your needs.

**CLARITY** can manage all your purchases infrastructure by submitting on an ISO standards.

## Free IT Consulting

Our specialist teams work closely with you to define clear requirements and develop detailed designs and project plans to meet your network availability, performance and security objectives. Equipped with deep domain expertise, we use well-proven models and design tools to ensure the network is optimally designed to provide the coverage, capacity, and security posture your organization requires.

Our IT business consulting services are bespoke and flexible to deliver a solution that is ideal to your needs.



## Virtualization Technology

Virtualization solutions (Virtual Server, Desktop and Applications) achieve increased availability, greater flexibility, speed, security, and improved management, at **CLARITY** we have a well trained and certified engineer who are capable to do design, implementation and troubleshooting for the Virtualized environments on any hypervisor (*Hyper-V* or *VMware*).

Implementing Virtualization technology Increasing IT productivity, efficiency, agility & responsiveness, Greater business continuity and disaster recovery

## Software Solutions

Software Solutions knows that every business is different, so there are no cookie-cutter solutions. Our approach to software development involves deep analysis of your current processes so we can fully understand your business and create the right solution to help your business reach the next level of efficiency and profitability.

**CLARITY** seeks to provide software solutions by in house programmers and with making a success partnership with leading companies in *financial, administrative* and *technical solutions* to its customers



## Email Solutions

Nowadays Email System is a vital for any SMB to Enterprise company so are you think to migrate your email environment (in-house or hosted) to be up to date with new technology but not sure where to start? **CLARITY** provides flexible Email Migration solutions that help you to meet your technical and budget requirements in order to keep your emails secure besides that **CLARITY** offer new solutions for Email system to achieve the maximum up time.

Our Email solutions examples *Office365* from Microsoft company, *GSuite* from google company, Exchange solution and *IMAP* (It depends on our recomendations that obtained from our professional engineers).

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# COMPANY PROFILE

CLARITY GROUP | TECHNOLOGY is an IT Services company, managed by highly experienced information technology professionals, and offers IT consulting services in the areas of Software Development, Security, IT Infrastructure design and Management, Quality Assurance and implementation.

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